

Water Utility Consumer Assistance Trust

Ph: (09) 625 8176 / 0800 625 8176

Fax: (09) 625 8143

Email: info@waterassistance.org.nz

Application for financial assistance

The following information is strictly confidential to the Water Utility Consumer Assistance Trust and Watercare Services Limited.

P.O. Box 99-240

Newmarket

Auckland 1149

A budget advisor/financial mentor to complete Sections 5 – 7.

SECTION 1: Applicant's details					
Applicant	Last Name			Ethnicity (optional)	Gender (optional)
First Name			Occupation		
Spouse/ Partner	Last Name			Ethnicity (optional)	Gender (optional)
First Name			Occupation		
Postal Address				Postcode	
Home Phone			Email		
Cell Phone			Work Phone		
Name/s on Watercare Account				Watercare Account No:	
Outstanding amount owed to Watercare	\$			As at (date of last account)	___ / ___ / ___
Is this your first application to the Trust?	Yes	No	If no, when did you previously apply?		___ / ___ / ___

SECTION 2: Property details					
How long have you lived at this address?	Years _____	Months _____	Are you the property owner?	Yes	No
If less than two years, please provide previous address					
If you are not the property owner, please provide the property owner's/manager's details below (if known)					
Property owner's/ manager's name					
Postal Address					
Phone			Email		
The Trust/Watercare Services Ltd may need to disclose to your landlord that an application has been submitted to the Trust.					

SECTION 3: Household Information								
I live:	Alone		With my partner/spouse		With flatmates		With boarders	
With my children	Ages of dependent children							
With others (please explain)								
How many people live in your household?			How many people in the household contribute financially to the household expenses?					
Do you own any other property?	Yes	No	Purpose of ownership (i.e. rental, investment, holiday home, etc)					
Address of additional property:								

SECTION 4: Financial Situation

Describe your current circumstances:

“I am having difficulty paying my Watercare bill because’

Saving water assistance

The Water Utility Consumer Assistance Trust has initiatives to help with your water costs. Please tick if you are interested in receiving:

- Information sheet on testing for a water leak
- Information sheet on ways to save water
- A free water audit to assess water consumption in your home and advice/tools/ways to reduce water usage.

SECTION 5: Information about your Income and Outgoings

Budget advisor/financial mentor to complete, or attach a recent budget report

Number of adults in household:		Number of dependent children in household:	
The figures below are:		Monthly	Fortnightly
			Weekly
Income	\$	Family Costs	\$
My take home pay (after tax)		Child support payments	
My income support payments		School donations, fees, uniforms	
Partner/spouse take home pay		Child care	
Partner's income support payments		Medical / prescription / dental	
Board income		Clothing and shoes	
Rental property income		Pet registration / vet fees	
Other adult household contributions		Holidays	
Other Income (specify)		Gifts	
		Life / health insurance	
TOTAL INCOME (Total A)		Income protection insurance	
Household Costs		Superannuation / Kiwi Saver	
Mortgage		Bank fees	
Rent or board		Other (specify)	
Groceries			
Electricity		TOTAL FAMILY COSTS (Total D)	
Gas		General Costs	
Water & wastewater rates		Hire purchase repayments	
Land rates		Student loan repayments	
House maintenance		Other repayments	
Insurance – house/contents		Tuition fees	
Phone (landline/mobile/internet)		Sports fees / gym fees	
		Subscriptions (magazines, newspapers)	
		Personal (cigarettes, alcohol, gambling)	
TOTAL HOUSEHOLD COSTS (Total B)		Fines	
Travel Costs		Donations / Koha	
Fares (e.g. bus, train, ferry)		Other (specify)	
Petrol / fuel (own or borrowed vehicle)			
Car insurance			
Vehicle registration / warrant of fitness			
Vehicle maintenance / repairs			
Vehicle Road User charges			
Car loan repayments			
TOTAL TRAVEL COSTS (Total C)		TOTAL GENERAL COSTS (Total E)	

Summary of Costs:	
Household Costs (B)	
Travel Costs (C)	
Family Costs (D)	
General Costs (E)	

TOTAL INCOME (A)	\$
TOTAL COSTS (B-E)	\$
SURPLUS / SHORTFALL	

SECTION 7: Budget Advisor Assessment
(This section is to be completed by the Budget Advisor).

Name of Budget Advisory service:

Postal address:

Name of Budget Advisor:

Work
Phone

Cell phone

Email:

Based on a full assessment of the applicant's financial situation:

I suggest that the Trust supports the applicant by arranging:
(i) A payment plan for the applicant to reduce his/her outstanding account balance to Watercare and meet current and future monthly charges, by regular payments of \$_____ each per Week / Fortnight / Month

AND

(ii) A write off of \$_____.

OR

I do not wish to make any recommendation.

Please include any other information you consider relevant

Signature:
Budget Advisor

Date

Signature: Applicant

Date

Information for the Budget Advisor:

If you have any questions, please call (09) 625 8176 / 0800 625 8176 or email info@waterassistance.org.nz

Once you have completed the form with your client, please **email to** info@waterassistance.org.nz

Post to: Water Utility Consumer Assistance Trust or fax to 09 625 8143
P.O. Box 99-240
Newmarket
Auckland 1149

Budget Advisors

North

Steps Forward Family Services
575 Whangaparaoa Road
Whangaparaoa
Phone: 09 424 4584

North Harbour Budget Service
3 William Laurie Place
Albany
Phone: 0800 159 158 / 448 5655

North Shore Budget Service
Mary Thomas Centre, 3 Gibbons Road
Takapuna
Phone: 486 6206

Salvation Army North Shore Community
Ministries
4 Kaipatiki Rd
Glenfield
Phone: 441 2554

Warkworth Wellsford Budget Service
C/- Citizens Advice Bureau
1 Mathieson Road
Wellsford
Phone: 09 423 7123

South

Botany Budgeting Service
480 Ti Rakau Drive
Botany
Phone: 274 4868

Christian Care Budget Service
25 -27 Broadway
Papakura
Phone: 298 8536

Tamaki Budgeting
18 Clifton Court
Panmure
Phone: 570 9023

Family Works
10 Mahia Road
Manurewa
Phone: 269 1009

Fonua Ola
32 Station Road
Otahuhu
Phone: 09 270 2089

Franklin Family Support
6A Roulston Street,
Pukekohe, 2120
Phone: 238 6233

Mangere Budget Service
59b Mahunga Drive
Mangere Bridge
Phone: 275 2266

Otahuhu Home Budgeting Service
1st Floor, Otahuhu Library
12-16 High Street,
Otahuhu
Phone: 270 3546

Pakuranga & Howick Budgeting Service Inc
Library Building, 7 Aylesbury Street
Pakuranga
Phone: 576 5222

Papakura Budgeting Service Inc
Old Central School 57 Wood St
Papakura
Phone: 299 6881

Papatoetoe Community Budgeting Service
35 St. George Street (Near Citizens Advice
Bureau)
Papatoetoe
Phone- 279 0415

Society of St Vincent de Paul
47 Station Road
Otahuhu
Phone: 270 4088

Salvation Army South Akld Community
Ministries
16B Bakerfield Place
Manakau
Phone: 262 2332

Vaiola PI Budgeting Service Trust
Baptist Church, Bader Drive/Ashgrove Rd
Mangere
Phone: 256 9639

Waiuku Family Support
56 Queen Street
Waiuku
Phone: 235 9099

West Auckland

C.A.R.E. Waitakere Trust Budgeting
64 Waipani Road
Te Atatu Peninsula
Phone: 834 6480

Christian Assist Budgeting Service
306B Don Buck Road
Massey
Phone: 820 3220

Family Works
3 Montel Avenue
Henderson
Phone: 835 1288

Helensville/Waimauku Family Budget Service
Inc
23 Commercial Road
Helensville
Phone: 09 420 7740

Henderson & Waitakere Budget Service Inc
2 Claude Brooks Drive
Henderson
Phone: 836 4141

Henderson & Waitakere Budget Service Inc
C/- Citizens Advice Bureau
Glen Eden Library
Glendale Road
Glen Eden
Phone: 818-8634

Care Ranui Budget Service
464 Swanson Road
Ranui
Phone: 832 5961

Te Whanau O Waipareira Trust Budget Service
Cnr Great North & Edmonton Rds
Henderson
Phone: 836 6683

Salvation Army Waitakere Community
Ministries
7-9 View Rd
Henderson
Phone: 837 4471

Vision West Budgeting Service
97 Glendale Road
Glen Eden
Auckland
Phone: 818 0714

West Auckland Budget Service Inc
26 Belvedere Court
West Harbour
Phone: 416 4727

Central

Auckland Central Budgeting Service
Shop S
14-18 Rocklands Road
Balmoral
Phone: 631 5572

Fonua Ola
8 Hendon Avenue
Mt Albert
Phone: 828 4307

Presbyterian Support Budget Service
70 Khyber Pass
Grafton
Phone: 337 0533

Salvation Army Community Ministries
691a Mt Albert Rd
Royal Oak
Phone: 639 1181