

# Water Utility Consumer Assistance Trust

Ph: (09) 625 8176 / 0800 625 8176

Email: [info@waterassistance.org.nz](mailto:info@waterassistance.org.nz)

P.O. Box 99-240

Newmarket

Auckland 1149

## Application for financial assistance

The following information is strictly confidential to the Water Utility Consumer Assistance Trust and Watercare Services Limited.

**A budget advisor/financial mentor to complete Sections 5 – 7.**

SECTION 1: Applicant's details				
<b>Applicant</b>	Last Name		Ethnicity (optional)	Gender (optional)
First Name		Occupation		Age
<b>Spouse/ Partner</b>	Last Name		Ethnicity (optional)	Gender (optional)
First Name		Occupation		Age
Postal Address			Postcode	
Home Phone		Email		
Cell Phone		Work Phone		
Name/s on Watercare Account			Watercare Account No:	
Outstanding amount owed to Watercare	\$		As at (date of last account)	____ / ____ / ____
Is this your first application to the Trust?	Yes	No	If no, when did you previously apply?	____ / ____ / ____

SECTION 2: Property details				
How long have you lived at this address?	Years _____	Months _____	Are you the property owner?	Yes No
If less than two years, please provide previous address				
If you are not the property owner, please provide the property owner's/manager's details below (if known)				
Property owner's/ manager's name				
Postal Address				
Phone		Email		
The Trust/Watercare Services Ltd may need to disclose to your landlord that an application has been submitted to the Trust.				

SECTION 3: Household Information				
<b>I live:</b>	Alone	With my partner/spouse	With flatmates	With boarders
With my children	Ages of dependent children			
With others (please explain)				
How many people live in your household?		How many people in the household contribute financially to the household expenses?		
Do you own any other property?	Yes	No	If yes, purpose of ownership (i.e. rental, investment, holiday home, etc)	
Address of additional property:				



## SECTION 4: Information about your Income and Outgoings

**Budget advisor/financial mentor to complete, & attach a recent budget report**

Number of adults in household:		Number of dependent children in household:	
The figures below are:		Monthly	Fortnightly
			Weekly
<b>Income</b>	\$	<b>Family Costs</b>	\$
My take home pay (after tax)		Child support payments	
My income support payments		School donations, fees, uniforms	
Partner/spouse take home pay		Child care	
Partner's income support payments		Medical / prescription / dental	
Board income		Clothing and shoes	
Rental property income		Pet registration / vet fees	
Other adult household contributions		Holidays	
Other Income (specify)		Gifts	
		Life / health insurance	
<b>TOTAL INCOME (Total A)</b>		Income protection insurance	
<b>Household Costs</b>		Superannuation / Kiwi Saver	
Mortgage		Bank fees	
Rent or board		Other (specify)	
Groceries			
Electricity		<b>TOTAL FAMILY COSTS (Total D)</b>	
Gas		<b>General Costs</b>	
Water & wastewater rates		Hire purchase repayments	
Land rates		Student loan repayments	
House maintenance		Other repayments	
Insurance – house/contents		Tuition fees	
Phone (landline/mobile/internet)		Sports fees / gym fees	
		Subscriptions (magazines, newspapers)	
		Personal (cigarettes, alcohol, gambling)	
<b>TOTAL HOUSEHOLD COSTS (Total B)</b>		Fines	
<b>Travel Costs</b>		Donations / Koha	
Fares (e.g. bus, train, ferry)		Other (specify)	
Petrol / fuel (own or borrowed vehicle)			
Car insurance			
Vehicle registration / warrant of fitness			
Vehicle maintenance / repairs			
Vehicle Road User charges			
Car loan repayments			
<b>TOTAL TRAVEL COSTS (Total C)</b>		<b>TOTAL GENERAL COSTS (Total E)</b>	

<b>Summary of Costs:</b>	
Household Costs (B)	
Travel Costs (C)	
Family Costs (D)	
General Costs (E)	

<b>TOTAL INCOME (A)</b>	\$
<b>TOTAL COSTS (B-E)</b>	\$

<b>SURPLUS / SHORTFALL</b>	
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## SECTION 6: Information about your Assets & Liabilities

ASSETS: (What you own)	Value (approx.)	Total \$ debt owing		
Own home				
Motor vehicle/s				
Boat / caravan / campervan etc				
Investments / shares etc				
Other savings				
Other asset/s				
Other land/investment property/holiday home etc				
Address of other land/property/holiday home etc				
LIABILITIES: (Type of Debt) <small>(eg HP, mortgage, loan etc)</small>	Who you owe <small>(eg WINZ, fines, finance company, etc)</small>	Amount owing	Repayments	
			\$ repayment	frequency

### Declaration

- I declare that the information I have given on this form is to the best of my knowledge correct.
- I have read the eligibility criteria and I believe I meet the criteria.
- I authorise the Water Utility Consumer Assistance Trust to contact Watercare, the property owner/manager and/or the referring budgeting service or other relevant person, for clarification and/or confirmation of amounts owing and to utilise any personal information which may be contained in this application in order to obtain or provide such further advice or assistance which the Trust considers relevant to my application.

**Name:**

<b>Signature:</b>	<b>Date:</b>
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**SECTION 7: Budget Advisor Assessment**  
(This section is to be completed by the Budget Advisor).

Name of Budget Advisory service:

Postal address:

Name of Budget Advisor:

Work Phone

Cell phone

Email:

Based on a full assessment of the applicant's financial situation:

- I suggest that the Trust supports the applicant by arranging:**
- (i) A payment plan for the applicant to reduce his/her outstanding account balance to Watercare and meet current and future monthly charges, by regular payments of \$\_\_\_\_\_ each per  Week /  Fortnight /  Month
- AND**
- (ii) A write off of \$\_\_\_\_\_.

**OR**

- I do not wish to make any recommendation.**

Please include any other information you consider relevant

Signature:  
Budget Advisor

Date

Signature: Applicant

Date

**Information for the Budget Advisor:**

If you have any questions, please call (09) 625 8176 / 0800 625 8176 or email [info@waterassistance.org.nz](mailto:info@waterassistance.org.nz)

**Once you have completed the form with your client, please email to**

[info@waterassistance.org.nz](mailto:info@waterassistance.org.nz)

or Post to: Water Utility Consumer Assistance Trust  
P.O. Box 99-240  
Newmarket



# Budget Advisors

## North

Steps Forward Family Services  
575 Whangaparaoa Road  
Whangaparaoa  
Phone: 09 424 4584

North Harbour Budget Service  
3 William Laurie Place  
Albany  
Phone: 0800 159 158 / 448 5655

North Shore Budget Service  
Mary Thomas Centre, 3 Gibbons Road  
Takapuna  
Phone: 486 6206

Salvation Army North Shore Community  
Ministries  
4 Kaipatiki Rd  
Glenfield  
Phone: 441 2554

Warkworth Wellsford Budget Service  
C/- Citizens Advice Bureau  
1 Mathieson Road  
Wellsford  
Phone: 09 423 7123

## South

Botany Budgeting Service  
480 Ti Rakau Drive  
Botany  
Phone: 274 4868

Christian Care Budget Service  
25 -27 Broadway  
Papakura  
Phone: 298 8536

Tamaki Budgeting  
18 Clifton Court  
Panmure  
Phone: 570 9023

Family Works  
10 Mahia Road  
Manurewa  
Phone: 269 1009

Fonua Ola  
32 Station Road  
Otahuhu  
Phone: 09 270 2089

Franklin Family Support  
6A Roulston Street,  
Pukekohe, 2120  
Phone: 238 6233

Mangere Budget Service  
59b Mahunga Drive  
Mangere Bridge  
Phone: 275 2266

Otahuhu Home Budgeting Service  
1<sup>st</sup> Floor, Otahuhu Library  
12-16 High Street,  
Otahuhu  
Phone: 270 3546

Pakuranga & Howick Budgeting Service Inc  
Library Building, 7 Aylesbury Street  
Pakuranga  
Phone: 576 5222

Papakura Budgeting Service Inc  
Old Central School 57 Wood St  
Papakura  
Phone: 299 6881

Papatoetoe Community Budgeting Service  
35 St. George Street (Near Citizens Advice  
Bureau)  
Papatoetoe  
Phone- 279 0415

Society of St Vincent de Paul  
47 Station Road  
Otahuhu  
Phone: 270 4088

Salvation Army South Akld Community  
Ministries  
16B Bakerfield Place  
Manakau  
Phone: 262 2332

Vaiola PI Budgeting Service Trust  
Baptist Church, Bader Drive/Ashgrove Rd  
Mangere  
Phone: 256 9639

Waiuku Family Support  
56 Queen Street  
Waiuku  
Phone: 235 9099

## **West Auckland**

C.A.R.E. Waitakere Trust Budgeting  
64 Waipani Road  
Te Atatu Peninsula  
Phone: 834 6480

Family Works  
3 Montel Avenue  
Henderson  
Phone: 835 1288

Fono,  
411 Great North Road  
Henderson  
Phone: 837 1780

Helensville/Waimauku Family Budget Service  
Inc  
23 Commercial Road  
Helensville  
Phone: 09 420 7740

Henderson & Waitakere Budget Service Inc  
2 Claude Brooks Drive  
Henderson  
Phone: 836 4141

Henderson & Waitakere Budget Service Inc  
C/- Citizens Advice Bureau  
Glen Eden Library  
Glendale Road  
Glen Eden  
Phone: 818-8634

Care Ranui Budget Service  
464 Swanson Road  
Ranui  
Phone: 832 5961

Te Whanau O Waipareira Trust Budget Service  
Cnr Great North & Edmonton Rds  
Henderson  
Phone: 836 6683

Salvation Army Waitakere Community  
Ministries  
7-9 View Rd  
Henderson  
Phone: 837 4471

Vision West Budgeting Service  
97 Glendale Road  
Glen Eden  
Auckland  
Phone: 818 0714

West Auckland Budget Service Inc  
26 Belvedere Court  
West Harbour  
Phone: 416 4727

## **Central**

Auckland Central Budgeting Service  
Shop S  
14-18 Rocklands Road  
Balmoral  
Phone: 631 5572

Fonua Ola  
8 Hendon Avenue  
Mt Albert  
Phone: 828 4307

Presbyterian Support Budget Service  
70 Khyber Pass  
Grafton  
Phone: 337 0533

Salvation Army Community Ministries  
691a Mt Albert Rd  
Royal Oak  
Phone: 639 1181