

# Application for financial assistance

The following information is strictly confidential to the Water Utility Consumer Assistance Trust and Watercare Services Limited.

**Water Utility Consumer Assistance Trust**

Phone: (09) 625 8176 / 0800 625 8176

Email: [info@waterassistance.org.nz](mailto:info@waterassistance.org.nz)

## SECTION 1: Applicant's details

|                          |                                 |                           |                                 |
|--------------------------|---------------------------------|---------------------------|---------------------------------|
| Applicant last name      | <input type="text"/>            | Spouse/partner last name  | <input type="text"/>            |
| Applicant first name     | <input type="text"/>            | Spouse/partner first name | <input type="text"/>            |
| Age <input type="text"/> | Occupation <input type="text"/> | Age <input type="text"/>  | Occupation <input type="text"/> |
| Ethnicity                | <input type="text"/>            | Ethnicity                 | <input type="text"/>            |

Postal address:   
  
Postcode

Home phone (  )

Mobile

Work phone (  )

Email

Outstanding amount owed to Watercare \$

Watercare account no.  -

Is this your first application to the Trust?  Yes  No

If no, when did you previously apply?  DD /  MM /  YYYY

How long have you lived at this address?  Years  Months

Are you the property owner?  Yes  No

*The Trust/Watercare Services Ltd may need to disclose to your landlord that an application has been submitted to the Trust.*

I live:  Alone  With my children

With my partner/spouse

With flatmates

With boarders

With others (please explain)

Ages of dependent children 

|                      |                      |
|----------------------|----------------------|
| <input type="text"/> | <input type="text"/> |
| <input type="text"/> | <input type="text"/> |
| <input type="text"/> | <input type="text"/> |

How many people live in your household?

How many people in the household contribute financially to the household expenses?

Do you own any other property?  Yes  No

If yes, purpose of ownership (i.e. rental, investment, holiday home, etc)

Address of additional property:

**Describe your current circumstances:** *I am having difficulty paying my Watercare bill because...*

|                      |
|----------------------|
| <input type="text"/> |
| <input type="text"/> |
| <input type="text"/> |
| <input type="text"/> |
| <input type="text"/> |
| <input type="text"/> |
| <input type="text"/> |
| <input type="text"/> |
| <input type="text"/> |

Continue on a separate page if necessary

continued >>>

# SECTION 2: Information about your income and outgoings

(This section is to be completed by a budget advisor)

## Weekly household budget:

Number of adults in household:

Number of dependent children in household:

### Income

|                                       |    |
|---------------------------------------|----|
| • My take home pay (after tax)        | \$ |
| • My income support payments (total)  | \$ |
| • Partner/spouse's take home pay      | \$ |
| • Partner's income support payments   | \$ |
| • Board income                        | \$ |
| • Rental property income              | \$ |
| • Other adult household contributions | \$ |
| • Other income (specify)              | \$ |
| <b>TOTAL INCOME (TOTAL A)</b>         | \$ |

### Family costs

|                                     |    |
|-------------------------------------|----|
| • Child support payments            | \$ |
| • School donations, fees, uniforms  | \$ |
| • Child care                        | \$ |
| • Medical/prescription/dental       | \$ |
| • Clothing and shoes                | \$ |
| • Pet registration/vet fees         | \$ |
| • Holidays                          | \$ |
| • Gifts                             | \$ |
| • Life/health insurance             | \$ |
| • Income protection insurance       | \$ |
| • Superannuation/Kiwi Saver         | \$ |
| • Bank fees                         | \$ |
| • Other (specify)                   | \$ |
| <b>TOTAL FAMILY COSTS (TOTAL D)</b> | \$ |

### Household costs

|  |    |
|--|----|
| • Mortgage                             | \$ |
| • Rent or board                        | \$ |
| • Groceries                            | \$ |
| • Electricity                          | \$ |
| • Gas                                  | \$ |
| • Water and wastewater rates           | \$ |
| • Land rates                           | \$ |
| • House maintenance                    | \$ |
| • Insurance – house/contents           | \$ |
| • Phone (landline/mobile/internet)     | \$ |
| <b>TOTAL HOUSEHOLD COSTS (TOTAL B)</b> | \$ |

### General costs

|  |    |
|--|----|
| • Hire purchase repayments                 | \$ |
| • Student loan repayments                  | \$ |
| • Other repayments                         | \$ |
| • Tuition fees                             | \$ |
| • Sports fees/gym fees                     | \$ |
| • Subscriptions (magazines, newspapers)    | \$ |
| • Personal (cigarettes, alcohol, gambling) | \$ |
| <b>TOTAL GENERAL COSTS (TOTAL E)</b>       | \$ |

### Travel costs

|   |    |
|---|----|
| • Fares (e.g. bus, train, ferry)          | \$ |
| • Petrol/fuel (own or borrowed vehicle)   | \$ |
| • Car insurance                           | \$ |
| • Vehicle registration/warrant of fitness | \$ |
| • Vehicle maintenance/repairs             | \$ |
| • Vehicle Road User charges               | \$ |
| • Car loan repayments                     | \$ |
| • Fines                                   | \$ |
| • Donations/Koha                          | \$ |
| • Other (specify)                         | \$ |
| <b>TOTAL TRAVEL COSTS (TOTAL C)</b>       | \$ |

## SUMMARY OF COSTS

|                            |    |
|----------------------------|----|
| <b>Household costs (B)</b> | \$ |
| <b>Travel costs (C)</b>    | \$ |
| <b>Family costs (D)</b>    | \$ |
| <b>General costs (E)</b>   | \$ |
| <b>TOTAL INCOME (A)</b>    | \$ |
| <b>TOTAL COSTS (B – E)</b> | \$ |
| <b>SURPLUS / SHORTFALL</b> | \$ |

## SECTION 3: Information about your assets and liabilities

### ASSETS: (What you own)

- Own home
- Motor vehicle/s
- Boat/caravan/campervan etc
- Investments/shares etc
- Other savings
- Other asset/s
- Other land/investment property/holiday home etc

| Value (approx.) | Total debt owing |
|-----------------|------------------|
| \$              | \$               |
| \$              | \$               |
| \$              | \$               |
| \$              | \$               |
| \$              | \$               |
| \$              | \$               |
| \$              | \$               |

Address of other land/  
property/holiday home etc

### LIABILITIES: (Type of debt)

|  | Who you owe<br><i>(WINZ, fines, finance co. etc)</i> | Amount owing | Repayment |           |
|--|--|--------------|-----------|-----------|
|  |  |              | amount    | frequency |
|  |  | \$           | \$        |           |
|  |  | \$           | \$        |           |
|  |  | \$           | \$        |           |
|  |  | \$           | \$        |           |
|  |  | \$           | \$        |           |
|  |  | \$           | \$        |           |
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|  |  | \$           | \$        |           |
|  |  | \$           | \$        |           |
|  |  | \$           | \$        |           |
|  |  | \$           | \$        |           |
|  |  | \$           | \$        |           |

## Declaration

I declare that the information I have given on this form is to the best of my knowledge correct.

I have read the eligibility criteria and I believe I meet the criteria.

I authorise the Water Utility Consumer Assistance Trust to contact Watercare, the property owner/manager and/or the referring budgeting service or other relevant person, for clarification and/or confirmation of amounts owing and to utilise any personal information which may be contained in this application in order to obtain or provide such further advice or assistance which the Trust considers relevant to my application.

Name

Date

Once you have completed the form,  
please email to  
[info@waterassistance.org.nz](mailto:info@waterassistance.org.nz)

or Post to: **Water Utility Consumer Assistance Trust C/- Watercare Services Ltd**  
Private Bag 94010  
Manukau City  
Auckland 2241

## SECTION 4: Budget advisor assessment (This section is to be completed by the budget advisor) 4

Name of budget advisory service:

Postal address:

Postcode

Name of budget advisor:

Work phone (  )  Mobile

Email

Based on a full assessment of the applicant's financial situation:

I suggest that the Trust supports the applicant by arranging:

(i) A payment plan for the applicant to reduce his/her outstanding account balance to Watercare and meet current and future monthly charges, by regular payments of \$\_\_\_\_\_ each PER  week  
 fortnight  
 month

AND

(ii) A write-off of \$\_\_\_\_\_.

OR  I do not wish to make any recommendation.

Please include any other information you consider relevant

|  |
|--|
|  |
|  |
|  |
|  |
|  |
|  |
|  |

Budget advisor signature

Date

Applicant signature

Date

### Information for the budget advisor:

If you have any questions, please call  
(09) 625 8176 / 0800 625 8176  
or email  
[info@waterassistance.org.nz](mailto:info@waterassistance.org.nz)

Once you have completed the form with your client, please email to  
[info@waterassistance.org.nz](mailto:info@waterassistance.org.nz)

or Post to:  
Water Utility Consumer Assistance Trust  
P.O. Box 99-240  
Newmarket  
Auckland 1149

## NORTH

Steps Forward Family Services  
682 Whangaparaoa Road  
Whangaparaoa  
Phone: 424 4014

North Harbour Budget Service  
3 William Laurie Place  
Albany  
Phone: 0800 159 158 / 448 5655

North Shore Budget Service  
Mary Thomas Centre, 3 Gibbons Road  
Takapuna  
Phone: 486 6206

Salvation Army North Shore Community  
Ministries  
4 Kaipatiki Rd  
Glenfield  
Phone: 441 2554

Warkworth Wellsford Budget Service  
C/- Citizens Advice Bureau  
1 Mathieson Road  
Wellsford  
Phone: 09 423 7123

## SOUTH

Botany Budgeting Service  
480 Ti Rakau Drive  
Botany  
Phone: 274 4868

Christian Care Budget Service  
29 Broadway  
Glen Innes  
Phone: 298 8536

Tamaki Budgeting  
17 Mayfair Place  
Panmure  
Phone: 570 9023

Family Works  
10 Mahia Road  
Manurewa  
Phone: 269 1009

Fonua Ola  
32 Station Road  
Otahuhu  
Phone: 09 270 2089

Franklin Family Support  
6A Roulston Street,  
Pukekohe, 2120  
Phone: 238 6233

Mangere Budget Service  
59b Mahunga Drive  
Mangere Bridge  
Phone: 275 2266

Otahuhu Home Budgeting Service  
1st Floor, Otahuhu Library  
12-16 High Street,  
Otahuhu  
Phone: 270 3546

Pakuranga & Howick Budgeting Service Inc  
Library Building, 7 Aylesbury Street  
Pakuranga  
Phone: 576 5222

Papakura Budgeting Service Inc  
Old Central School 57 Wood St  
Papakura  
Phone: 299 6881

Papatoetoe Community Budgeting Service  
35 St. George Street (Near Citizens Advice  
Bureau)  
Papatoetoe  
Phone- 279 0415

Society of St Vincent de Paul  
47 Station Road  
Otahuhu  
Phone: 270 4088

Salvation Army South Akld Community  
Ministries  
16B Bakerfield Place  
Manakau  
Phone: 262 2332

Vaiola PI Budgeting Service Trust  
Baptist Church, Bader Drive/Ashgrove Rd  
Mangere  
Phone: 256 9639

Waiuku Family Support  
56 Queen Street  
Waiuku  
Phone: 235 9099

## WEST

C.A.R.E. Waitakere Trust Budgeting  
64 Waipani Road  
Te Atatu Peninsula  
Phone: 834 6480

Family Works  
2171 Great North Road  
Avondale  
Phone: 835 1288

Fono  
411 Great North Road  
Henderson  
Phone: 837 1780

Helensville/Waimauku Family Budget  
Service Inc  
23 Commercial Road  
Helensville  
Phone: 09 420 7740

Henderson Budget Service  
Level 1/404 Great North Road,  
Henderson  
Phone: 836 4141

Care Ranui Budget Service  
464 Swanson Road  
Ranui  
Phone: 832 5961

Te Whanau O Waipareira Trust Budget  
Service  
Cnr Great North & Edmonton Rds  
Henderson  
Phone: 836 6683

Salvation Army Waitakere Community  
Ministries  
7-9 View Rd  
Henderson  
Phone: 837 4471

Vision West Budgeting Service  
97 Glendale Road  
Glen Eden  
Auckland  
Phone: 818 0714

West Auckland Budget Service Inc  
26 Belvedere Court  
West Harbour  
Phone: 416 4727

## CENTRAL

Auckland Central Budgeting Service  
Shop S  
14-18 Rocklands Road  
Balmoral  
Phone: 631 5572

Fonua Ola  
8 Hendon Avenue  
Mt Albert  
Phone: 828 4307

Presbyterian Support Budget Service  
111 Great South Road  
Epsom  
Phone: 09 520 8671

Salvation Army Community Ministries  
691a Mt Albert Rd  
Royal Oak  
Phone: 639 1181